GENERAL TERMS AND CONDITIONS

- 1. Invoices are payable at our registered office, in cash and without discount. If payment is not made on the due date, the amount of each invoice issued by Schotense Wielerclub vzw shall, automatically and without prior notice of default, be increased by a conventional, fixed and irreducible compensation of 10% with a minimum of EUR 125 and interest at the rate of 1% per commenced overdue month, to be calculated as from the due date.
- 2. The payment without reservation of part of an invoiced amount serves as acceptance of the invoice. Under penalty of lapsing, complaints relating to the delivery or invoice must be made by registered and reasoned letter within eight days after delivery or after invoice date.
- 3. Our products and creations (tickets, packages, parking cards, hospitality, etc.) remain our exclusive property, both intellectually and materially. Consequently, any reproduction or imitation in any form whatsoever is strictly forbidden.
- 4. Except with the written consent of the organiser, any commercial use of the name and/or logo of the event, races or hospitality is strictly forbidden.
- 5. It is not permitted to further market the offered hospitality packages for sale. It is therefore not permitted to set up competitions, commercial campaigns or resell packages, unless explicit approval to do so has been given by Schotense Wielerclub vzw. Schotense Wielerclub vzw is entitled to invalidate resold or otherwise marketed tickets and to deny holders of such tickets access to the event, without any form of compensation for the original or subsequent buyer or holder.
- 6. We reserve the right to change our hospitality packages. In the event of a change, we will notify you of such change in advance. If there are any changes, we will always make a commensurate proposal or provide a commensurate alternative.
- 7. There is no right of withdrawal and the consumer does not have the right to waive the purchase. Although Article VI.47 of the Code of Economic Law provides for a period of 14 days during which the consumer can waive the agreement, this right of withdrawal does not apply to the sale of the services of Schotense Wielerclub vzw on the grounds of Article VI.53, 12° of the Code of Economic Law.
- 8. Invoices are payable in cash, unless expressly stated otherwise. When purchasing VIP tickets, these shall only be sent to the customer after receipt of full payment.
- 9. Schotense Wielerclub vzw is only liable for a shortcoming attributable to it insofar as this liability was not expressly excluded or limited in these General Terms and Conditions. The total liability of Schotense Wielerclub vzw is in any event limited to compensation for direct damage (excluding indirect damage) and can never exceed the value of the service provided, being the ticket money paid. Liability in the event of force majeure is excluded. Force majeure is understood to mean any circumstance beyond the control of Schotense Wielerclub vzw, which (even temporarily) prevents it from performing all or part of its obligations. This includes (but is not limited to): non-delivery or late delivery or errors by suppliers or other third parties used, instructions, decisions or interventions of any kind by public, administrative or regulatory authorities (act of State), terrorism or threat of terrorism, weather conditions (such as extreme heat, thunderstorms, gales, floods, etc.), fire, riots, war or threat of war, insurrection, epidemics, pandemics, state of quarantine, disruptions of the telecommunication or other network or connection or communication systems used, disturbances on public roads, blockades, strikes or lockouts, demonstrations and other disruptive disturbances. If the event cannot take place or if the event takes place without VIP as a result of force majeure, Schotense Wielerclub vzw shall exceptionally refund the ticket money paid by the customer.
- 10. The customer hereby grants Schotense Wielerclub vzw permission to collect all personal data exchanged within the framework of the relationship between parties and to include them in a file for commercial/administrative purposes as well as for marketing and communication purposes. Schotense Wielerclub vzw shall ensure that all legal formalities have been completed and that the customer has the right to access and correct the data in accordance with the General Data Processing Regulation 2016/679 of 27 April 2016 on the protection of privacy with regard to data processing, which can be requested at any time using the contact details included in these General Terms and Conditions.
- 11. The agreements between Schotense Wielerclub vzw and the customer are governed by Belgian law. All disputes fall under the exclusive jurisdiction of the courts of the judicial district of Schotense Wielerclub vzw's registered office.